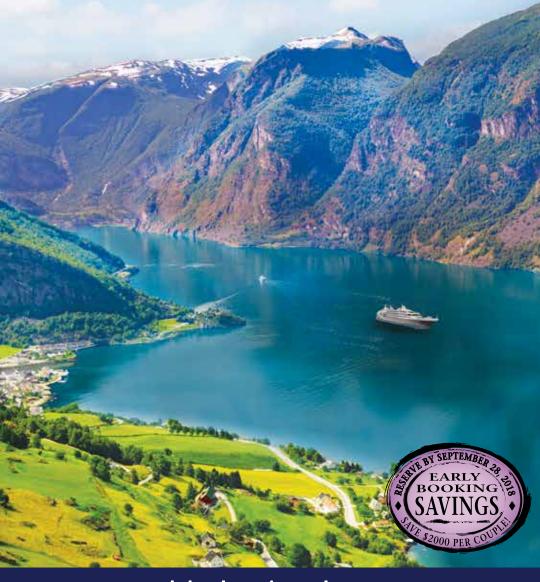
Duke ALUMNI TRAVELS

Scottish Isles AND Norwegian Fjords

A voyage aboard the
Exclusively Chartered Small Ship
Five-Star LE CHAMPLAIN

May 19 to 27, 2019



dukealumnitravels.com



Dear Duke Alumni and Friends:

Across the length and breadth of Scotland and Norway lies an unsurpassed richness of natural beauty and archaeological heritage left from the age of the Vikings. Explore this fascinating land where the centuries-old Gaelic language is still spoken in the Scottish Highlands and where enigmatic stone monuments and ancient settlements stand in testimony of Viking and Celtic clans amongst the natural beauty of misty isles, wild glens, lochs and moors. Experience Norway's stunning fjords and the remote gems of the North Atlantic on this journey to distant, idyllic islands along splendid coastlines.

Our specially designed itinerary follows the stepping stones of Nordic and Scottish civilizations during the best time of year, when the weather is mild and the days are long—a rare voyage accomplished only aboard a small ship cruising into smaller ports where larger vessels cannot venture. Cruise for seven nights aboard the exclusively chartered, Five-Star LE CHAMPLAIN, launching in 2018 and featuring only 92 Suites and Staterooms, each with private balcony, and the extraordinary Blue Eye, the world's first multisensory underwater observation lounge.

Cruise from dynamic Glasgow to charming Bergen, where rows of colorful, gabled houses on the historic Bryggen waterfront evoke the city's past as a center of Hanseatic League trade. Take one of the world's most scenic train rides along Norway's spectacular mountain landscape aboard the Flåm Railway. Sail into majestic fjords and admire the natural beauty of the Shetland Islands with their remarkable links to the distant past. Learn more about Viking history on the tradition-steeped Orkney Islands from the renowned archaeology expert, Nick Card, noted for his incredible commitment to researching the region. On this exceptional voyage, immerse yourself in the austere splendor of the Scottish Highlands in the hamlets of Glenfinnan and Glencoe, traverse the ancient shipping lanes of the Vikings and enjoy opportunities to visit up to five UNESCO World Heritage sites. As our Duke group grows in size, a Duke host will join the trip to bring a uniquely Duke perspective to the tour.

This popular travel program sells out quickly, so book now while space and Early Booking Savings are still available!

Forever Duke,

Beth Ray-Schroeder '83 Director, Duke Alumni Travels

acrochiledes

Special Guest Lecturer

Nick Card is a senior projects manager at Orkney Research Centre for Archaeology and the site director of the excavation at the Ness of Brodgar. He has worked widely throughout Britain since earning an M.A. with honors from Glasgow University and first engaged in archaeological excavation on Orkney as a student. Falling in love with the islands, he permanently moved there over 25 years ago. Since the inscription of the Heart of Neolithic Orkney

as a UNESCO World Heritage site, Nick has been heavily involved in research and fieldwork relating to its monuments. He has also managed projects for the Orkney Archaeological Trust and the Orkney Research Centre for Archaeology, and he is an Honorary Research Fellow at the

Archaeology Institute in the University of the Highlands and Islands.



Scottish Clans and Norwegian Vikings

During the enigmatic Viking Age, which prevailed almost 300 years between the eighth and 11th centuries, the Men of the North were cast as fierce barbarians who plundered their way across the known world. They came from Norway to settle in Scotland around A.D. 800—in Jarlshof on the Shetland Islands and in the Hebrides, where over 100 villages still are known by their originally settled Norse names, solidifying the enduring historic link between Norway's Vikings and Scotland's clans. Some of Scotland's best-known clans, the Clan Donald and Clan MacLeod, came from Norse ancestry, influencing the distinct dialects still spoken today on the Orkney and Shetland Islands. The nuance and rich history of these two complex and deeply intertwined cultures await your discovery across these remote, verdant and storied lands.



U.S. Sunday, May 19 Depart the U.S.

Glasgow, Scotland Monday, May 20

Arrive in Glasgow, where the indelible mark of Viking conquest still permeates the culture, and embark the Five-Star LE CHAMPLAIN.



Look for black guillemots along the coast of the Orkney Islands.

Kyle of Lochalsh/ Portree, Isle of Skye Wednesday, May 22

Visit one of the world's most iconic castles, the 13th-century Eilean Donan Castle, named for a sixth-century Irish saint, in Kyle of Lochalsh. Travel across heather-covered moors and through the starkly beautiful

Cullin Mountains en route to the scenic capital of Portree, situated along the unforgettable coastline of ethereal Isle of Skye.

Fort William/Scottish Highlands Tuesday, May 21

The legendary Scottish Highlands and their rich, rugged scenery have inspired countless folktales and storytellers with their magnetic and mysterious pull. Begin your day in bucolic Glenfinnan; view the Glenfinnan Viaduct, immortalized by the Hogwarts™ Express in the Harry Potter film series, and see the Glenfinnan Monument, commemorating the Jacobite Highlanders that Bonnie Prince Charlie rallied against King George II in 1745.

Depart for a photo-worthy stop on the Caledonian Canal at Neptune's Staircase—the longest staircase lock in Britain. Travel along castle-dotted shores to Glencoe, what is considered Scotland's most scenic glen, partially owned and preserved by the

National Trust for Scotland.

Attend the Captain's Welcome Reception this evening.

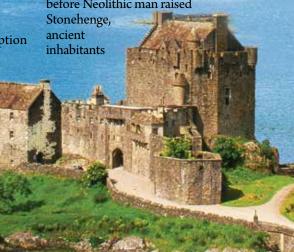
Cover photo: Nicknamed "the King of the Fjords" for its size and depth, Sognefjord showcases Norway's spectacular natural beauty.

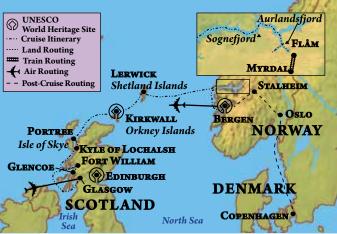
Photo this page: The 13th-century Eilean Donan castle stands proudly at the convergence of three great sea lochs.

Kirkwall, Orkney Islands Thursday, May 23

This morning, the director and head archaeologist of the Ness of Brodgar site, Nick Card, will provide his keen insights about this impressive ancient compound that lies outside of Kirkwall. Mr. Card's research and fieldwork are internationally regarded, both in the archaeology field and by the popular press. The Ness of Brodgar excavations were named the Current Archaeology Research Project of the Year in 2011 and were featured in a cover article of National Geographic in 2014.

Nearly 1000 years before the pharaohs built Giza's pyramids and over 500 years before Neolithic man raised







Known as the "Light of the North," St. Mag in Kirkwall was founded by the Vikings in 1

of this archipelago erected Ness of Brodgar, a mysterious compound rivaling the scale of the Acropolis, demonstrating advanced technological prowess. Walk among the nearby stone monoliths of the Ring of Brodgar, raised more than 4000 years ago to chart the seasons.

See the ceremonial Stones of Stenness en route to the UNESCO World Heritage-designated settlement of Skara Brae. Archaeologists suggest these sites, along with the Ness of Brodgar, were inhabited by an early Orcadian culture known for decorative arts and sophisticated craftsmanship.

Thousands of years later, the Vikings established the port town of Kirkwall on Orkney's main island, leaving behind the towering 12th-century St. Magnus Cathedral, known as the "Light of the North."

Hear the classically haunting sounds of a Scottish bagpiper as you reboard the ship. This evening, a Scottish storyteller weaves traditional tales that have been handed down by word of mouth for generations.

Lerwick, Shetland Islands Friday, May 24

Explore the remote Shetland Islands, declared a Global Geopark by UNESCO for their geologically diverse landscapes and



The ruins at Jarlshof evoke thousands of years of civilization, from the Neolithic to the Middle Ages.

seascapes carved by prehistoric ice. Here, nature's colors and textures endlessly shift, and clamoring gannets and puffins crowd the dramatic rock cliffs.

Dock in Lerwick, Shetland's capital, and journey to the island's southernmost point, scanning the verdant landscape for Shetland's famous ponies grazing on the grass-covered knolls.

Visit Jarlshof, a pending UNESCO World Heritage site revealing 5000 years of human history, including late Neolithic stone

The chromatic wooden buildings of Bergen's Bryggen (the old wharf), a UNESCO World Heritage site, harken back to the city's historical role as one of northern Europe's oldest trading ports.





nus Cathedral 137.

Winding through the austere Scottish Highlands, the 21-arch Glenfinnan Viaduct frames Loch Shiel, where steep slopes reflect into the loch's sparkling freshwater.

houses, a Bronze Age village, an Iron Age broch and wheelhouse, Norse longhouses, a medieval farmstead and a 16th-century laird's house.



Indigenous Shetland ponies are a strong breed with heavy coats and a maximum height of only 44 inches.

Flåm Railway, Norway/ Cruising the Norwegian Fjords Saturday, May 25

Norway's fjords and islands offer some of Europe's most picturesque coastal scenery, where sea mist and sunlight enhance the fjords' deep blues and the landscape's lush greens. Cruise the majestic Sognefjord passing traditional farmsteads and villages flanked by soaring mountains.

This afternoon, board the Flåm Railway for one of *Travel + Leisure* magazine's most scenic train rides. This masterpiece of Norwegian engineering—the steepest standard-gauge railway track in Europe, ascending 2835 feet—opened to the public in 1940 and travels 13 dramatic miles through 20 tunnels to Myrdal's mountaintop station. Watch as snowcapped mountains, cascading waterfalls—including the awe-inspiring Kjofossen—and intriguing hamlets unfold along this alpine branch of the world-renowned Bergen Line.

Bergen Sunday, May 26

Founded on a Viking settlement in 1070 and the Norwegian capital during the 12th and 13th centuries, Bergen was an important part of the Hanseatic League's trading empire from the 14th to mid-16th centuries.

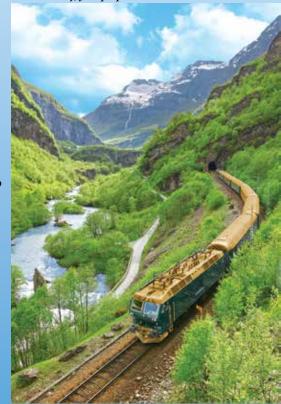
Walk Bergen's Bryggen (the old wharf), a UNESCO World Heritage site, and see its characteristically colorful wooden homes. Stroll the grounds of Troldhaugen, the summer home of famed Norwegian composer, Edvard Grieg. Visit the reconstructed Fantoft Stavkirke, a traditional 12th-century wooden stave church, noted for its durable post and lintel construction.

Enjoy the afternoon at leisure in Bergen before the Captain's Farewell Reception on board the ship this evening.

Bergen/U.S. Monday, May 27

Disembark in Bergen and continue on the Wonders or Norway Post-Cruise option or transfer to the airport for your return flight to the U.S.

Enjoy a phenomenal journey through the verdant, mountainous fjordlands of Norway aboard the Flåm Railway, first proposed in 1871.









Blue Eye - The World's First Luxury Underwater Observatory!

Introducing the extraordinary Blue Lye, the world's first multisensory underwater observation lounge. View the beauty of marine life through the large, subaquatic windows and integrated digital screens providing live images from underwater cameras and enjoy the sensory experience of listening to the ocean's unique underwater universe in the comfort of the exclusive Blue Lye lounge. Marine life viewing varies by location.

Luxury Small Ship, Innovative Design

LE CHAMPLAIN, launching in 2018, ushers in a new generation of Five-Star small ships, combining revolutionary design and a new standard of luxury for an unparalleled cruising experience. Dock in smaller ports inaccessible to larger ships and where authentic cultural experiences and majestic scenery await you.

Respect for the Environment

The newest addition to the Ponant "Clean Ship" fleet, a rare distinction among ocean-cruising vessels, Le Champlain is energy efficient and eco-friendly, protecting fragile marine ecosystems while providing a safe and comfortable voyage.

Chic and Casual Dining

Dine indoors or alfresco on international and regional cuisine served in the stylish, spacious indoor-outdoor restaurant, at the casual pool deck grill or from 24-hour room service. Daily meals include continental and buffet breakfasts, buffet lunch, afternoon tea and four-course dinner.

92 Elegant Suites and Staterooms, 100% with Private Balconies

Each Five-Star Stateroom and Suite (up to 484 square feet) features a private balcony. Grand Deluxe Suites have a bay window and spacious private terrace. Accommodations offer two twin beds or one queen bed, individual climate control and luxurious hotel amenities.

Life on Board

Enjoy sweeping views from the lounges, which open to the outdoors, and lectures, cultural performances or film screenings in the state-of-the-art theater. Relax in the spa and sauna or the Sun Deck's infinity-style swimming pool. There is a beauty salon, fitness room and three elevators. Complimentary Wi-Fi is available throughout the ship.

World-Class Service

The highly trained, English-speaking crew are personable and attentive, and the ship has a medical center staffed with a doctor and nurse.





Included Features

On Board the Exclusively Chartered, Five-Star, Small Ship LE CHAMPLAIN

- Seven-night voyage from Glasgow, Scotland, to Bergen, Norway, featuring a cruise of Norway's fjords.
- Elegantly appointed, Five-Star Suite or Stateroom.
- Captain's Welcome and Farewell Receptions.
- Complimentary alcoholic and nonalcoholic beverages available throughout the cruise.
- All meals aboard ship.
- Complimentary Wi-Fi throughout the ship.
- ◆ Blue Eye—the world's first luxury, multisensory, underwater observatory.
- ◆ Excursion through the **Scottish Highlands**, featuring **Glencoe**, Scotland's most scenic glen, and the bucolic village of Glenfinnan.
- ◆ Visit iconic 13th-century **Eilean Donan Castle** and enjoy a scenic excursion across the Isle of Skye.
- ◆ Traditional Scottish storytelling and the distinctive melodies of Scotland's iconic bagpipe.
- Visit to medieval Kirkwall to see St. Magnus Cathedral.
- Exclusive, specially arranged lecture by esteemed expert Nick Card, the director and head archaeologist of the Ness of Brodgar archaeological site.
- ◆ Scenic excursion to the UNESCO World Heritage sites of the **Orkney Islands' Neolithic Ring of Brodgar** and 5000-year-old **Skara Brae**.
- ◆ Excursion to the 5000-year-old prehistoric site of Jarlshof on Scotland's remote **Shetland Islands**, UNESCO Global Geopark.
- Spectacular cruise through the picturesque Sognefjord, Norway's longest fjord.
- Round-trip journey with stunning views on the Flåm Railway, one of the world's most scenic train rides.
- Visit to Bryggen, Bergen's historic waterfront—a UNESCO World Heritage site—and a specially arranged tour of Troldhaugen, the home of composer Edvard Grieg.

Always Included

- ◆ Transfers and luggage handling abroad if your arrival(s)/departure(s) coincide with the scheduled group transfer(s).
- Experienced, English-speaking, local guides for included excursions.
- Gratuities to local guides and drivers on included excursions and transfers.
- Complimentary bottled water in your Suite or Stateroom and on excursions.
- Hospitality desk aboard the ship.
- Experienced Gohagan & Company Travel Directors at your service.
- Complimentary use of an audio headset during guided excursions.
- Automatic \$250,000 flight insurance policy for each participant ticketed on flights by Gohagan & Company.



Standing guard over Scotland's historic capital, Edinburgh Castle served as a royal residence from the ninth to 16th centuries.

Scotland's Cultural Capitals Glasgow + Edinburgh

This special Pre-Cruise Option explores two of Scotland's great cities and their histories of fascinating clans, medieval knights and royal and religious intrigue. During your tour of Glasgow, visit the 12th-century cathedral, the only surviving medieval church in mainland Scotland, and the captivating St. Mungo Museum. In Edinburgh, discover the UNESCO World Heritage-designated Old Town and New Town and explore the Edinburgh Castle. Spend two nights in the ideally located, FIVE-STAR WALDORF ASTORIA EDINBURGH - THE CALEDONIAN.

Wonders of Norway • Copenhagen Fjordlands • Stalheim • Oslo

By Bergen Railway and Coastal Ferry Immerse yourself in majestic Norwegian landscapes and traditional Scandinavian culture on this unique and exclusive five-night Post-Cruise Option. In the Danish town of Roskilde, visit its 12th-century, Gothic-style cathedral, a UNESCO World Heritage site, and explore the fascinating Viking Ship Museum. Enjoy an exclusively chartered cruise along Copenhagen's idyllic canals to see Christiansborg and Amalienborg Palaces and view the "Little Mermaid" statue. In vibrant Oslo, visit the stately Opera House and the unique Vigeland Sculpture Park. Experience the majesty of the Norwegian highlands and ride through the stunning scenery of Europe's highest mountain plateau on the Bergen Railway. Accommodations are for four nights in comfortable hotels and one night aboard an award-winning SEAWAYS ferry from Copenhagen to Oslo.

The Pre- and Post-Cruise Options are available at additional cost. Details will be provided with your reservation confirmation.

Copenhagen's Nyhavn waterfront showcases the Vikings' legacy and maritime character of a traditional Hanseatic city.



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Stateroom Category [†]	LAND/CRUISE TARIFF excluding taxes* Per person, based on double occupancy		Early Booking Tariff* through Sept. 28, 2018	Tariff* after Sept. 28, 2018	
8	Picture window, single door onto private partial-wall balcony, shower. Deck 3, forward. (limited availability)		\$4995	\$5995	
7	Picture window, single door onto private partial-wall balcony, shower. Deck 3, midship.		\$5495	\$6495	
6	Expansive sliding glass door, private balcony , shower. <i>Deck 4, forward</i> .		\$6495	\$7495	
5	Expansive sliding glass door, private balcony, shower. Deck 4, midship.		\$7195	\$8195	
4	Expansive sliding glass door, private balcony , shower. <i>Decks 5 and 6, a</i> (limited availability)	ıft.	\$7795	\$8795	
3	Expansive sliding glass door, private balcony , shower. <i>Deck 5, forward</i> . (limited availability)		\$8395	\$9395	
2	Expansive sliding glass door, private balcony , shower. <i>Deck 5, midship</i> .		\$8595	\$9595	
1	Expansive sliding glass door, private balcony , shower. <i>Deck 6, midship</i> .		\$8995	\$9995	
Deluxe Suite	Suite with expansive sliding glass door, large private balcony, shower, sitting area with sofa. Decks 3, 4, 5 and 6. (limited availability)		\$10395	\$11395	
Prestige Suite	Two rooms, expansive sliding glass door, large private balcony, two bathroshowers, two closets, large sitting area with sofa. Deck 5. (limited availability)		\$11195	\$12195	
Privilege Suite	Large Suite with expansive sliding glass door, large private balcony, she sitting area with sofa. <i>Decks 5 and 6.</i> (limited availability)	ower,	\$11495	\$12495	
	Large two-room Suite, expansive sliding glass door, spacious private te full bathroom with tub and separate shower, additional private powder rositting area with sofa. <i>Decks 5 and 6.</i> (limited availability)	errace, oom,	\$12495	\$13495	
Owner's Suite	Large two-room Suite, expansive sliding glass door, spacious private terrace with outdoor Jacuzzi, full bathroom with tub and separate shower, additional private powder room, sitting area with sofa. <i>Deck 6.</i> (limited availability)		\$12795	\$13795	
Singles are available in category 5 at \$12195* and in category 2 at \$14495* on or before September 28, 2018.					
Add \$1000 for reservations made after September 28, 2018. *Taxes are an additional \$440 per person and are subject to change.					
[†] LE CHAMPLAIN has been specially contracted for this tour, and the applicable deck plan is available on request from Gohagan & Company and reflects the only valid cabin categorization of the vessel.					
SCOTTISH ISLES AND NORWEGIAN FJORDS RESERVATION FORM					
	e Alumni Travels		ake my/our re		
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1 - 1 1 1 1		accommodations.			
			eserving as a single but prefer re accommodations and will		
Title Full Name	(exactly as it appears on your passport) Duke Class Year	allow you to select my roommate (shares cannot be guaranteed).			
Title Full Name (exactly as it appears on your passport) Duke Class Year Please make my/our reservation(s):					
			l's Cultural Capitals ise Option		
Street Mailing Address (no P.O. Box number please)		☐ Single	☐ Double at \$1195 per person.☐ Single at \$1745 per person.		
City	State Zip Code	☐ I am reserving as a single but prefer to share accommodations.			
Telephone: (Home	(Mobile)	Wonders of Norway • Copenhagen Post-Cruise Option			
Email Address	(Business)	☐ Double at \$2765 per person.☐ Single at \$3865 per person.☐			
		eserving as a single but to share accommodations.			
Program reservations require a deposit of \$800 per person and \$200 per person Scotland's Cultural Capitals Pre-Cruise Option and/or \$200 per					
person Scotland's Cultural Capitals Pre-Cruise Option and/or \$200 per person Wonders of Norway • Copenhagen Post-Cruise Option. By reserving and depositing on this program, I/we agree to the Release of Liability, Assumption of Risk and Binding Arbitration Agreement as printed on the outside back cover of this brochure.		air, at an additional cost to be advised,* from:			
☐ Enclosed is my/our check(s) for \$ as deposit. Make checks payable to Gohagan & Company .		(fill in departure city)			

Signature as it appears on credit card
All FINAL PAYMENTS are required to be made by check or
wire transfer by February 13, 2019.

☐ I/We authorize you to charge my/our deposit of \$

☐ Visa ☐ MasterCard

Card Number

□ Economy Class□ Upgraded Economy□ Business Class

to:

Exp. Date

☐ First Class

*Note: Airfare is subject to change and availability and is nonrefundable.

☐ I/We will make my/our own air arrangements.



Founded as a marketplace for 17th-century Dutch herring fleets, Lerwick merges coastal charm with a rolling, heathered landscape.

RELEASE OF LIABILITY, ASSUMPTION OF RISK AND BINDING ARBITRATION AGREEMENT

RESPONSIBILITY: Gohagan & Company, the sponsoring associations/ organizations, and its and their employees, shareholders, subsidiaries, affiliates, officers, directors or trustees, successors, and assigns (collectively "Gohagan"), do not own or operate any entity which is to or does provide goods or services for your trip including, for example, lodging facilities, airline, vessel, or other transportation companies, guides or guide services, local ground operators, providers or organizers of optional excursions, food service or entertainment providers, etc. All such persons and entities are independent contractors. As a result, Gohagan is not liable for any negligent or willful act or failure to act of any such person or entity or of any other third party.

In addition and without limitation, Gohagan is not responsible for any

In addition and without limitation, Gohagan is not responsible for any injury, loss, death, inconvenience, delay, or damage to person or property in connection with the provision of any goods or services whether resulting from, but not limited to, acts of God or force majeure, acts of government, acts of war or civil unrest, insurrection or revolt, bites from or attacks by animals, insects or pests, strikes or other labor activities, criminal or terrorist activities of any kind or the threat thereof, sickness, illness, epidemics or the threat thereof, the lack of availability of or access to medical attention or the quality thereof, overbooking or downgrading of accommodations, mechanical or other failure of airplanes, vessels, or other means of transportation, or for any

failure of any transportation mechanism to arrive or depart timely or safely. If due to weather, flight schedules or other uncontrollable factors, you are required to spend an additional night(s), you will be responsible for your own hotel, transfers and meal costs. Baggage is entirely at owner's risk. The right is reserved to decline to accept as a trip participant, or remove from a trip, without refund, any person Gohagan judges to be incapable of meeting the rigors and requirements of participating in the activities, or who is abusive to other trip participants, leaders or third parties, or who Gohagan determines to detract from the enjoyment of the trip by others. Specific room/cabin assignments are within the sole discretion of the hotel or cruise line.

Gohagan reserves the right to change the itinerary or trip features at any time and for any reason, with or without notice, and Gohagan shall not be liable for any loss of any kind as a result of any such changes. Ship schedules, port calls, hours of arrival and departure, sightseeing events, special programs and guest lecture series (if applicable), are subject to change or cancellation. Gohagan reserves the right to substitute motorcoach transportation using hotels, inns or lodges for cruise accommodations if necessary due to weather, water conditions or levels, other events of force majeure, mechanical or other conditions beyond the control of Gohagan. Gohagan is not responsible therefor and is not required to compensate passengers under these circumstances. Gohagan may cancel a trip (or an option) for any reason whatsoever; if so, its sole responsibility is to refund monies paid by the participant to it. Gohagan, however, is not required under these circumstances to refund the cost of any purchased travel insurance. Gohagan is not required to cancel any trip for any reason including without limitation, United States Department of State, World Health Organization or other Warnings or Advisories of any kind. Gohagan is not responsible for penalties assessed by air carriers resulting from operational and/or itinerary changes, even if Gohagan makes the flight arrangements or cancels the trip. Gohagan reserves the right to substitute vessels, hotels or attractions of a similar category for those listed in this brochure.

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NOT INCLUDED: Taxes; passport, visas and associated fees; personal expenses such as laundry, telephone calls and Internet access; accident/sickness, trip cancellation, and baggage insurance; gratuities to ship and hotel personnel; optional sightseeing excursions; baggage charges on aircraft; local departure air/airport tax(es); airfare and associated local taxes, airport facility and security taxes and federal inspection fees not listed in the "Included Features" section of the brochure; transfers and baggage handling to/from airport/hotel/ship on day(s) of arrival and/or departure if you are arriving earlier or later than and/or departing earlier or later than the scheduled group transfer(s); any overnight on land due to flight schedule(s); meals, alcoholic or other beverages and all other services not specifically mentioned in the "Included Features" section.

AIRFARE: Airfare is subject to change and availability and, depending on the fare basis, likely is nonrefundable. Your airline ticket constitutes a contract between you and the airline, even if purchased through Gohagan. LUGGAGE: Luggage allowance policies are set by the airlines and may change without notice.

change without notice.

PHYSICAL ACCESSIBILITY: All programs require physical independence and mobility. Any physical or mental condition that may require special medical attention or physical assistance (for example, the need for a wheelchair) must be reported in writing when you make your reservation. Travelers must be able to embark or disembark motorcoaches alone or with minimal assistance from your traveling companion and climb stairs and step over raised thresholds without assistance. Travelers requiring assistance must travel with a companion who will be responsible for handline equipment.

assistance must travel with a companion who will be responsible to handling equipment.

DISCOUNTED RESERVATIONS: Discounts apply only to those reservations received in the offices of Gohagan in writing, accompanied by the required deposit, by September 28, 2018. In the event a "discounted" reservation must be cancelled, no "replacement" reservation can be substituted at the discounted rate. A "replacement" reservation is a new reservation and can be substituted only at the full-fare tariff. Cancellation penalties may apply.

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CANCELLATIONS: Cancellations for all or any part of the trip including Pre/Post Program(s) reservation(s) will not be effective until received in writing in the offices of Gohagan. Shouldy ou have to cancel, the following terms will apply: reservation cancellation(s) are subject to a \$200 (\$50 Pre/Post Program(s)) per person administrative fee from the time of booking through 120 days prior to departure; from 95 through 119 days prior to departure, \$800 (\$200 Pre/Post Program(s)) per person; from 60 through 94 days prior to departure, 50% of the published full regular tariffs; cancellations 59 days or less prior to departure, a no-show, or early return from the trip will result in forfeiture of 100% of the published full regular tariffs. In addition, any applicable airline cancellation fees, optional excursion cancellation fees

and administrative fees may apply.

TRIP INSURANCE: We strongly recommend for your protection that you purchase trip cancellation insurance. In the event that you must cancel your participation in a travel program, trip cancellation insurance may be the only source of reimbursement. Insurance information will be sent upon confirmation from Duke.

RATES: Prices quoted are based on fares in effect at the time of printing and

are subject to change at any time. On land and/or cruise programs, even after full payment, Gohagan reserves the right to increase the tour price in the event of cost increases due to changes in supplier costs, currency fluctuations or fuel or energy surcharges and all such increases are to be paid to Gohagan upon notice to the tour participant of such increases. On programs which include Gohagan purchased interstate or international air (which originates or returns to the United States), no increased costs will be passed on after final payment except for subsequently imposed governmental tax increases. REGISTRATION: CST8: 2031868 4-0, WST#: 601767 666, OST8: TA0905. BINDING ARBITRATION: Any dispute concerning, relating or referring to this Agreement, the brochure or any other literature concerning the trip, or the trip itself, shall be resolved exclusively by binding arbitration pursuant to the Federal Arbitration Act, 9 U.S.C. Sections 1-16, either according to the then existing Commercial Rules of the American Arbitration Rules & Procedures of the Judicial Arbitration and Mediation Services, Inc. (JAMS). Such proceedings will be governed by substantive (but not procedural) Illinois law and will take place in Chicago, IL. The arbitrator and not any federal, state, or local court or agency shall have exclusive authority to resolve any dispute relating to the interpretation, applicability, enforceability, conscionability, or formation of this contract, including but not limited to any claim that all or any part of this contract is void or voidable. Please understand that by agreeing to these terms and conditions, the participant and Gohagan are waiving the right to a trial by jury.

understand that by agreeing to these terms and conditions, the participant and Gohagan are waiving the right to a trial by jury.

ACCEPTANCE OF CONTRACT: By forwarding of deposit, the participant certifies that he/she does not have any mental, physical or other condition of disability that would create a hazard for him/herself or other participants and accepts the terms contained in this Release of Liability, Assumption of Risk and Binding Arbitration Agreement.

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