Karsh Alumni and Visitors Center FAQ

1. Who can visit the center?

The center is open to the Duke community and to the public. Our hope is for alumni, students, staff, faculty members and visitors from around the world to visit. The main building (with the arched, glass façade facing Duke University Road) is a warm and inviting space—perfect for faculty and staff to meet with students, alumni and parents; students to network with alumni; campus colleagues to meet informally and alumni to make their first stop when they are returning to campus. Prospective students will also visit the center, as Undergraduate Admissions will be hosting all of their information sessions and tours in the center beginning Monday, Sept. 30, 2019.

2. What are your hours?

From Monday, Aug. 26 to Friday Aug. 30, our hours are 8:30 a.m.-5:30 p.m. Beginning Tuesday, Sept. 3 our hours are: Monday-Friday 8 a.m.-8 p.m., Saturday 9 a.m.-5 p.m. and Sunday 12 p.m.-5 p.m. Hours will adjusted for special events such athletic games, Homecoming, Reunions Weekend, etc.

3. What is the main phone number?

Call us at (919) 684-6577.

4. What is your official address?

Our map wayfinding address is 2080 Duke University Road. That will take you to our parking lot and our main events building. Our administrative building, known as Forlines House, is located at 615 Chapel Drive, but if you are visiting any area of the center complex, you will need to park in our parking lot at 2080 Duke University Road.

5. Where do I park?

Our parking lot is located next to the main building at 2080 Duke University Road. It contains 85 spaces and is staffed by Duke’s Parking and Transportation Services Office. The spaces are metered by the hour. Duke’s universal parking pass is not accepted in this lot.

6. What are all those buildings?

The Karsh Alumni and Visitors Center is a 48,000-square-foot complex with three main buildings—an events building with an atrium/lobby, a market for snacks and beverages, a hall with a state-of-the-art,
interactive technology wall and a board room; the Forlines House with a lounge, library and meeting room; and an office building for Alumni Affairs staff. There is also a grassy quad in the middle of the center that can be tented for gatherings, receptions and dinners.

7. **Is there WI-FI available?**

Yes, Duke’s free Wi-Fi is accessible at the center. The WI-FI name is: Duke Visitor. No password is required. Please note this is an unsecured network.

8. **Can I walk on the grass?**

Try not to, if possible. The outdoor, grassy quad recently was installed with new sod. Please use the outdoor walkways to walk around the center instead of walking on the grass at this time. In the future, the quad will be used for outdoor events, so the grass isn’t off limits forever!