March 12 to 24, 2016

THE PRIDE OF SOUTH AFRICA, BOTSWANA, NAMIBIA, ZIMBABWE

Chobe River Safari aboard the deluxe m.s. Zambezi Queen

March 12 to 24, 2016
Dear Duke Alumni and Friends:

Travel with us on an incredible journey to experience the wonders of four nations of southern Africa, where nature’s spectacle is at its most dramatic, history is rich, the culture is diverse and the “Big Five” game viewing in pristine natural habitats is extraordinary. Witness the remarkable achievements of the young nations of Namibia and Botswana, striking in their culture and home to one of the densest game populations on the planet. Walk in the footsteps of Nelson Mandela in South Africa, and behold the majestic natural beauty of Zimbabwe.

Few experiences can match this exclusive, in-depth itinerary and once-in-a-lifetime opportunity to travel the breadth of southern Africa. A highlight of your journey is a three-night river safari aboard the exclusively chartered Five-Star M.S. ZAMBEZI QUEEN, an intimate river vessel featuring only 14 beautifully appointed Staterooms. On the legendary Chobe River in Namibia, enjoy naturalist-guided excursions by small watercraft, a unique alternative to traditional land safaris and an exceptional perspective from which to observe the magnificent wildlife along the Chobe’s shores. Your itinerary also includes the classic land safari—enjoy superb game viewing aboard four-wheel-drive safari vehicles in seldom-visited Botswana, a haven for nearly all of the southern African mammal species.

Follow Mandela’s long road to freedom from Soweto to Robben Island and on to Johannesburg and the presidency of South Africa, “the rainbow nation.” Savor glorious Cape Town, dramatically situated between Table Mountain and its stunning harbor, while enjoying your stay in the historic, Five-Star BELMOND MOUNT NELSON HOTEL. Revel in spectacular seaside views, visits to Cape Point and the Cape of Good Hope and enjoy a scenic drive through South Africa’s winelands to view the distinctive Cape Dutch architecture. Visit three UNESCO World Heritage sites, including one of the world’s Seven Natural Wonders—Zimbabwe’s incomparable Victoria Falls. Stay steps away from “the smoke that thunders” in the legendary, Five-Star colonial VICTORIA FALLS HOTEL.

As our Duke group grows in size, a Duke host will join the trip to bring a uniquely Duke perspective to the tour. Come join us on this unique journey of a lifetime. We encourage you to book now while Early Booking Savings are available, as space is limited and sells out quickly.

Forever Duke,

Beth Ray-Schroeder ’83
Director, Alumni Travel
Duke Alumni Association
Discover the dynamic diversity of southern Africa, from the abundant flora and fauna along Namibia’s Chobe River and in one of Botswana’s vast game parks, to Zimbabwe’s awe-inspiring Victoria Falls—“the smoke that thunders”—and South Africa’s world-class cities of Johannesburg, Pretoria and Cape Town. Traverse a kaleidoscope of landscapes—low-lying grassland, expansive highveld, rambling winelands, lush swampland, mountainous escarpments and breathtaking ocean coastline. Here, in their natural habitats, observe remarkable wildlife including the “Big Five”—African elephant, Cape buffalo, leopard, lion and rhinoceros—and hundreds of bird species. Encounter a mosaic of welcoming people, descendants of the ancient San, Xhosa, Tswana and Zulu nations, Portuguese explorers and Dutch, British and German settlers. This cultural mélange of tribes, creeds and languages holds a rich history that spans from the dawn of humankind to victorious feats of democratic infrastructures, and they are eager to share their friendly ubuntu spirit with you.

Cover photo: Breathtaking Victoria Falls, known for the near perpetual rainbow in its mist, is one of the Seven Natural Wonders of the World.

Photo this page: Table Mountain is a spectacular backdrop to Cape Town and its stunning harbor.

“Ubuntu—the essence of being human… It speaks about our interconnectedness.”
— Archbishop Desmond Tutu

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**ITINERARY**

**Day** | **Destination**
---|---
1 | Depart the U.S.
2 | **Johannesburg, South Africa**
3 | **Johannesburg for Soweto**
4 | **Johannesburg/Pretoria/Fly to Cape Town**
5 | **Cape Town/Robben Island**
6 | **Cape Town**
7 | **Cape Town/Fly to Kasane, Botswana/Chobe River, Namibia/Embark M.S. Zambezi Queen**
8 | **Chobe River Safari**
9 | **Chobe River Safari**
10 | **Chobe River/Disembark ship/Chobe National Game Park, Botswana/Victoria Falls**, **Zimbabwe**
11 | **Victoria Falls**
12 | **Victoria Falls/Fly to Johannesburg, South Africa/Depart for the U.S.**
13 | **Arrive in the U.S.**

* MALAMALA PRIVATE GAME RESERVE POST-PROGRAM OPTION

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**Johannesburg, South Africa/Soweto/Pretoria**

Known colloquially as “Joburg,” charismatic Johannesburg is home to one of the world’s largest urban forests, where amid some of the tallest buildings on the continent, more than six million trees flourish in the pleasant subtropical highland climate. The city has been a fast-paced center of commerce and opportunity ever since European prospectors settled here upon the discovery of its gold reef in 1886. Few places reflect South Africa’s history like Johannesburg’s once-infamous South Western Townships, better known as Soweto. No longer a shantytown of segregated goldmine workers, this thriving community, pivotal in the anti-apartheid movement, endures as a broad cross section of South African daily life—from shack settlements to a rising
middle class to millionaires. Its Vilakazi Street even fostered two Nobel Peace Prize laureates, Nelson Mandela and Desmond Tutu. North of Johannesburg is the vibrant capital city of Pretoria, known for its diverse architecture, purple-blossomed jacaranda trees and distinctly Afrikaans culture.

Commence your journey in the footsteps of Nelson Mandela in Soweto. Visit Mandela’s house and the Hector Pieterson Memorial, an iconic symbol of the historic 1976 student protests. Tour the dramatic exhibits in Johannesburg’s Apartheid Museum, and visit historic Liliesleaf Farm, once the epicenter of the liberation movement and a place of refuge for its leaders, and today a museum and world-famous cultural heritage site. The farm was pivotal to the anti-apartheid movement in the early 1960s and was the key location in the Rivonia trial that resulted in convictions and life sentences for Nelson Mandela and other members of the African National Congress.

Enjoy the Welcome Reception and Dinner with Special Guest Speaker Nicholas Wolpe, Founder and CEO of the Liliesleaf Farm Trust and son of Harold Wolpe, an anti-apartheid activist.

In Pretoria, visit the Union Buildings, originally designed with two wings representing the union of the formerly divided English and Afrikaners, and see the formal garden where Mandela gave his historic presidential inauguration speech (1994). See the Voortrekker Monument, built to honor the mid-19th-century Dutch Voortrekkers (pioneers), who emigrated from the Cape Colony to the inland highveld.

**Cape Town/Robben Island**

South Africa’s “Garden City” of Cape Town is one of the world’s most beautiful cities, located alongside a stunning harbor and adjacent to the UNESCO World Heritage Cape Floral Kingdom, which sustains over 4000 plant species; and majestic Table Mountain National Park and world-class winelands. Founded by the Dutch East India Company as a supply station, Cape Town today is a vibrant, cosmopolitan capital city of meticulously preserved Edwardian and Victorian buildings and outstanding examples of Cape Dutch architecture. Ascend Table Mountain by cable car (weather permitting) for sweeping city and coastal views, and ride a funicular to lofty Cape Point. See the historic City Hall, where Mandela made his first public speech just hours after his release from prison. Visit Boulders Beach in Simon’s Town for a rare up-close look at a protected colony of endangered African penguins nesting in sand burrows. Then, enjoy a private wine tasting at a local vineyard.

Visit Robben Island prison, a UNESCO World Heritage site, where Nelson Mandela and other political prisoners, despite the inhumane conditions they experienced, made strides in attaining equal rights. A former inmate guides your tour of the island, providing an invaluable perspective on South Africa’s social and political transformation.

Seek out the “Big Five,” including leopard, during a game drive in Chobe National Park.
Chobe National Park, Botswana

Comprised of lush floodplains, marshland and dense mahogany and teak woodland, northern Botswana’s vast, diverse Chobe National Park is one of the last surviving wild areas on the continent, with a landscape reminiscent of the Africa of explorer David Livingstone, author Karen Blixen and big game hunter Denys Finch Hatton. It is brimming with wildlife and especially so along the Chobe River, with water in plentiful supply year round. It is home to one of the densest Kalahari elephant populations on the African continent (approximately 120,000), as well as lion, cheetah, leopard, zebra, impala, hyena, wildebeest, warthog and more than 450 bird species, including helmeted guinea fowl and red-billed wood hoopoes.

Unique African River Safari

Chobe River, Namibia, and Botswana

The privately chartered, Five-Star M.S. Zambezi Queen provides a world-class, uniquely African, intimate and deluxe small river ship experience in one of the most remote locations on Earth, and offers extraordinary game-viewing opportunities distinctly different from a land safari. The M.S. Zambezi Queen is designed to navigate the Chobe River near exotic Chobe National Park, and to allow one’s eye to be drawn to the constant movement of wildlife on the riverbank—elephant, Cape buffalo, rhinoceros, crocodile and a vast array of bird species—while cruising or at anchor. From your stylish “floating lodge,” local guides will lead you on unique game-viewing river safaris aboard small, custom-built, private excursion boats. Visit a native village along the river to experience the local culture firsthand, including a dance performance and artisan crafts.

Victoria Falls, Zimbabwe

Walk the trail along the edge of thundering Victoria Falls, a UNESCO World Heritage site, one of the Seven Natural Wonders of the World and among the largest waterfalls on Earth. Here, the wide Zambezi River, after meandering through a basalt plateau, suddenly plummets into a 355-foot gorge, creating frothy rapids and vaulting a fine, rainbow-hued mist high into the air, lending this breathtaking cascade its local name, Mosi-oa-Tunya—“the smoke that thunders.” See the impressive Victoria Falls Bridge, an engineering marvel that was surveyed, designed, constructed in England, then transported to the Zambezi River gorge and finally reassembled in only five years, becoming the only rail link between Zambia and Zimbabwe.
Five-Star M.S. ZAMBEZI QUEEN African River Safari

The exclusively chartered, Five-Star M.S. ZAMBEZI QUEEN (ZQ) is a specially designed, stylish “floating lodge” built to navigate the Chobe River and provide a unique river safari in one of the last great untouched places on Earth.

Each of its 14 tastefully appointed, air-conditioned, spacious (from 211 to 340 square feet) Staterooms features floor-to-ceiling windows with a sliding glass door that opens onto a private balcony, one queen bed or two twin beds and private bathroom with shower. All accommodations offer remarkable opportunities for unobstructed viewing of wildlife and river vistas from the comfort of your bedside.

Onboard dining features full buffet breakfast, buffet lunch and three-course dinner, including complimentary wine and beer, served daily in the spacious dining room, with unobstructed views on three sides for game viewing as animals gather at the water’s edge. Regional cuisine is prepared by South African-trained culinary staff featuring local ingredients combined with international flavors.

Comfortable and classic contemporary public areas include a lounge, bar and open-air deck with plunge pool.

The ZQ leaves no lasting footprint on the environment. It meets inland water safety standards and is specially designed to be environmentally sensitive with a water-jet propulsion system to prevent damage to the riverbed; fuel-efficient, low-emission generators; solar-heated hot water; and an onboard water purification system.
Included Features

In Johannesburg, South Africa
◆ Two nights in the Five-Star FAIRLAWNS BOUTIQUE HOTEL & Spa, located in the upscale Sandton neighborhood of Morningside.
◆ Full American buffet breakfast each morning.
◆ Welcome Reception and Dinner.
◆ Presentation by special guest speaker Nicholas Wolpe, Founder and CEO of the Liliesleaf Farm Trust.
◆ Excursion to Soweto including a visit to Nelson Mandela’s former home on renowned Vilakazi Street and lunch in a local restaurant.
◆ Tours of the Apartheid Museum and Liliesleaf Farm.
◆ Visits to the Union Buildings and the Voortrekker Monument in Pretoria, including lunch in a local restaurant.

In Cape Town
◆ Three nights in the historic, Five-Star BELMOND MOUNT NELSON HOTEL located in the vibrant heart of Cape Town.
◆ Full American buffet breakfast each morning.
◆ City tour including a cable car ride up Table Mountain.
◆ Excursion to UNESCO World Heritage site Robben Island, the former political prison where Nelson Mandela and other political dissidents were held.
◆ Panoramic tour with lunch, featuring spectacular views from Cape Point and the Cape of Good Hope.
◆ Visit to the protected African penguin colony at Boulders Beach.
◆ Excursion to a Cape Winelands vineyard and a private wine tasting.

Transfer from Kasane, Botswana, to the Chobe River, Namibia.

On the Chobe River, Namibia
◆ Three nights aboard the exclusively chartered, air-conditioned, Five-Star M.S. ZAMBEZI QUEEN.
◆ Five-Star, air-conditioned, private-balcony Staterooms, each with private bathroom facilities.
◆ Full buffet breakfast, lunch and dinner each day.
◆ Complimentary wine and beer served with lunch and dinner.
◆ Striking onboard game-viewing opportunities from nearly 360-degree vantage points.
◆ Unique river safari—game viewing and fishing aboard excursion boats.
◆ Specially arranged visit to a Namibian village to learn more about the traditional culture.

Transfer from Chobe River, Namibia, to Chobe National Park in Botswana, including lunch in a local restaurant and a land safari game drive en route to Victoria Falls, Zimbabwe.

In Victoria Falls, Zimbabwe
◆ Two nights in the legendary, Five-Star VICTORIA FALLS HOTEL, which exudes colonial Edwardian charm and offers magnificent views of the Victoria Falls gorge and bridge.
◆ Guided tour of Victoria Falls and the surrounding rainforest.
◆ Full American buffet breakfast.
◆ Farewell Dinner in the hotel.

Enhanced Travel Services
◆ Transfers and luggage handling abroad for participants whose arrival(s)/departure(s) coincide with the scheduled group transfer(s).
◆ All excursions and visits, as outlined above, with experienced local guides.
◆ Gratuities to local guides and drivers on included excursions and transfers.
◆ Zimbabwe entry visa.
◆ Hospitality desk aboard ship and in the hotels.
◆ The services of an experienced Gohagan & Company Travel Director throughout the program.
◆ Travel document wallet, name badge and pre-departure information.
◆ Automatic $250,000 flight insurance policy for each participant ticketed on flights by Gohagan & Company.
Long Walk to Freedom

South Africa has a long history in its struggle to freedom and racial equality. Apartheid, enforced by the country’s National Party government from 1948 until the early 1990s, brought rise to luminaries including Nelson Mandela, Oliver Tambo and Archbishop Desmond Tutu, who worked tirelessly to overturn inequality.

Take a step back in time with a specially arranged guest speaker in Johannesburg, who discusses South Africa’s struggle for freedom. Follow in Nelson Mandela’s footsteps through Soweto, visiting his former home on renowned Vilakazi Street, where both he and Desmond Tutu once lived. Stand at the Union Buildings in Pretoria, site of Nelson Mandela’s historic 1994 inauguration as South Africa’s first black president, and tour Robben Island, a UNESCO World Heritage site and former penitentiary where Mandela and many other political prisoners were held, which today stands as a poignant reminder of the triumph of the human democratic spirit.

Throughout your journey, inspiring visits reveal the important milestones involved in the “Long Walk to Freedom.”


MalaMala Private Game Reserve

Post-Program Option

Experience even more of southern Africa’s natural wonders in the country’s largest private “Big Five” game reserve. Renowned for the quality of its leopard viewing, MalaMala is ideally nestled between the Sabi Sands Game Reserve and Kruger National Park, with which it shares an unfenced border so wildlife can roam freely between the reserves. Marvel at the abundance of wildlife during two early morning game drives in an open-air vehicle, experience a walking safari with the ranger, and enjoy an afternoon game drive taking you deep into the bush, where you may encounter some of South Africa’s top carnivores—cheetah, hyena and lion. Spend two nights in the Five-Star, MalaMala Main Camp, set amidst old-growth trees along the banks of the Sand River, featuring thatched accommodations with private modern bathroom facilities and individual climate control.

The Post-Program Option is available at an additional cost. Details will be provided with your reservation confirmation.

Watch for South African zebra and rhinoceros as they search for underground streams near the dried riverbed.
M.S. Zambezi Queen

LAND/Cruise Tariff (per person, based on double occupancy)

<table>
<thead>
<tr>
<th>Stateroom Category*</th>
<th>Description</th>
<th>Early Booking Price through July 14, 2015</th>
<th>Regular Price after July 14, 2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>5</td>
<td>Private-balcony Stateroom. 233 square feet including balcony. Lower Deck.</td>
<td>$6995</td>
<td>$7995</td>
</tr>
<tr>
<td>4</td>
<td>Private-balcony smaller Stateroom. 211 square feet including balcony. Middle Deck, midship.</td>
<td>$7395</td>
<td>$8395</td>
</tr>
<tr>
<td>3</td>
<td>Private-balcony Stateroom. 230 to 264 square feet including balcony. Middle Deck, midship and aft.</td>
<td>$7995</td>
<td>$8995</td>
</tr>
<tr>
<td>2</td>
<td>Private-balcony larger Stateroom. Larger second balcony is not private. 283 square feet including balcony. Middle Deck, forward.</td>
<td>$8595</td>
<td>$9595</td>
</tr>
<tr>
<td>1</td>
<td>Private-balcony larger Stateroom. Larger second private balcony. 340 square feet including balcony. Lower Deck, forward.</td>
<td>$9595</td>
<td>$9595</td>
</tr>
</tbody>
</table>

♦ Singles are available in category 3 at $11395 on or before July 14, 2015. Add $1000 for reservations made after July 14, 2015.

♦ Taxes are an additional $295 per person and are subject to change.

♦ All internal program air (Johannesburg/Cape Town, Cape Town/Kasane and Victoria Falls/Johannesburg) and transatlantic air are not included in the Land/Cruise Tariff. Attractively priced Air Packages are available.†

*M.S. Zambezi Queen* has been specially contracted for this tour, and the applicable deck plan is available on request from Gohagan & Company and reflects the only valid cabin categorization of the vessel.

THE PRIDE OF SOUTH AFRICA • NAMIBIA • BOTSWANA • ZIMBABWE RESERVATION FORM

Send to: Duke Alumni Travel
614 Chapel Drive, Box 90572
Durham, NC 27708-0572
Phone: 800-FOR-DUKE
Fax: (919) 660-0148
travel@daa.duke.edu

Title Full Name (exactly as it appears on your passport) Duke Class Year

Title Full Name (exactly as it appears on your passport) Duke Class Year

Date of Birth MM / DD / YYYY Date of Birth MM / DD / YYYY

Street Mailing Address (no P.O. Box number please)

City State ZIP Code

Telephone: (Home) (Mobile)

Email Address (Business)

Preferred Name(s) on Badge(s) Tour No. 133-03/12/16-030

Program reservations require a deposit of $800 per person and $200 per person MalaMala Private Game Reserve Post-Program Option. By reserving and depositing on this program, I/we agree to the Release of Liability, Assumption of Risk and Binding Arbitration Agreement as printed on the outside back cover of this brochure.

◆ Enclosed is my/our check(s) for $__________ as deposit.
◆ Make checks payable to Thomas P. Gohagan & Company.
◆ I/We authorize you to charge my/our deposit of $__________ to:
◆ Visa ◆ MasterCard

Card Number Exp. Date

Signature as it appears on credit card

All final payments are required to be made by check or wire transfer by December 8, 2015.

1st Choice _____ 2nd Choice _____

Double occupancy (two twin beds).

Double occupancy (one queen bed).

Single accommodations.

I am reserving as a single but prefer to share accommodations and will allow you to select my roommate (shares cannot be guaranteed).

**MalaMala Private Game Reserve Post-Program Option**

Double at $1995 per person.

Single at $2795 per person.

I am reserving as a single but prefer to share accommodations and will allow you to select my roommate (shares cannot be guaranteed).

I/We want you to book my/our air from (fill in departure city) to and from Johannesburg, South Africa, at an additional cost to be advised.‡

Economy Class

Business Class

1Note: Call Gohagan & Company (1-800-922-3088) about the attractively priced Air Packages. Airfare is subject to availability.

‡ We will make my/our own air arrangements.
During a game drive, you may encounter a pride of majestic lion roaming in their natural habitat.

RELEASE OF LIABILITY, ASSUMPTION OF RISK AND BINDING ARBITRATION AGREEMENT

This Release of Liability, Assumption of Risk and Binding Arbitration Agreement (the "Agreement") is entered into by and between you, the traveler signing this Agreement, and Gohagan, Thomas P. Gohagan & Company, the sponsoring association/organization, and its and their employees, shareholders, subsidiaries, affiliates, officers, directors or trustees, successors, and assigns (the "Company"). By forwarding of deposit, the By the required deposit, By reservations received in the offices of Gohagan in writing, accompanied which is to or does provide goods or services for your trip including, for example, lodging facilities, airline, vessel, or other transportation companies, guides or guide services, local ground operators, providers, or organizers of optional excursions, food service or entertainment providers, etc., all such persons and entities are independent contractors. As a result, Gohagan is not liable for any negligent or willful act or failure to act of any such person or entity or of any other third party. In the event there is no fault without limitation, Gohagan is not responsible for any injury, loss, death, inconvenience, delay, or damage to person or property in connection with the provision of any goods or services whether resulting from, but not limited to, acts of God or force majeure, acts of government, acts of war or civil unrest, insurrection or revolt, strikes or attacks by animals, insects or pests, strikes or other labor activities, criminal or terrorist activities of any kind or the threat thereof, sickness, illness, epidemics or the threat thereof, the lack of availability of transportation or the quality thereof, overbooking or downgrading of accommodations, mechanical or other failure of airplanes, vessels, or other means of transportation, or for any failure of any transportation mechanism to arrive or depart timely or safely.

If due to weather, flight schedules or other uncontrollable factors, you are unable to depart a new reservation and can be substituted only at the full-fare tariff.

Airline insurance; gratuities to ship and hotel personnel; optional sightseeing excursions; baggage charges on aircraft; local departure air/airport taxes; airfare and associated local taxes, airline facility and security taxes and federal inspection fees not listed in the "Included Features" section of the brochure; transfers and baggage handling to/from airport/hotel/ship on days of arrival and/or departure if you are arriving earlier or later than and/or departing earlier or later than the scheduled group transfer(s); any overnight on land due to flight schedule(s); meals, alcoholic or other beverages and all other services not specifically mentioned in the "Included Features" section.

Airfare: Airfare is subject to change and availability and, depending on the fare basis, likely is nonrefundable. Your airline ticket constitutes a contract between you and the airline, even if purchased through Gohagan.

LUGGAGE: Luggage allowance policies are set by the airlines and may vary. It is to your advantage to check with your airline directly for current luggage allowance policy.

PHYSICAL ACCESSIBILITY: All programs require physical independence and mobility. Any physical or mental condition that may require special medical attention or physical assistance (for example, incapable of meeting the rigors and requirements of participating in the trip; who is incapacity to suit individual special needs; who is abusive to other trip participants, leaders or third parties, or who Gohagan determines to detract from the enjoyment of the trip by others. Specific room/cabin assignments are within the sole discretion of Gohagan. Gohagan reserves the right to change the itinerary or trip features at any time and for any reason, with or without notice, and Gohagan shall not be responsible for any kind of a refund, regardless of any such change. Ship schedules, port calls, hours of arrival and departure, sightseeing events, special programs and guest lecture series (if applicable), are subject to change or cancellation without prior notice.

CANCELLATIONS: Cancellations for all or any part of the trip including PrePost Program(s) reservation(s) will not be effective unless received in writing in the offices of Gohagan. Should you have to cancel, the following terms will apply: reservation cancellation(s) are subject to a $200 ($30 PrePost Program(s)) per person administrative fee from the time of booking through 120 days prior to departure; from 95 through 119 days prior to departure, $800 ($200 PrePost Program(s)) per person from 69 through 94 days prior to departure, 70% of the published full regular tariffs; cancellations 59 days or less prior to departure, a no-show, or early return from the trip will result in forfeiture of 100% of the published full regular tariffs. In addition, any applicable airline cancellation fees, optional excursion cancellation fees and administrative fees may apply.

TRIP INSURANCE: Because these cancellation policies are strictly enforced, we strongly recommend for your protection that you purchase trip cancellation insurance. In the event that you must cancel your participation in a travel program, trip cancellation insurance may be the only source of reimbursement. Insurance information will be sent upon confirmation.

RESERVATIONS: Reservations received in the offices of Gohagan in writing, accompanied by the required deposit, by July 14, 2015. In the event a "discounted" reservation must be cancelled, no "replacement" reservation can be substituted. A "replacement" reservation is a new reservation and can be substituted only at the full-fare tariff. Cancellation penalties may apply.